

BAYOU HEALTH ADMINISTRATIVE ACTIONS, MONETARY PENALTIES, AND SANCTIONS

Tracking Number	Contractor Name and Address	Failed Deliverable/Non-Compliance with Contract Requirements	Notice of Action Date	Corrective Action Plan Submission Date (if applicable)	Compliance Date	Potential Monetary Penalties	Monetary Penalty Notice Date (if applicable)	Monetary Penalty Amount (if applicable)	Monetary Penalty Paid (date and amount)	Other
UHC01	United Healthcare Community Plan 3838 N. Causeway Blvd. Suite 3225 Metairie, LA 70002	Pre-Processed Claims Data Submission - Section 13 of Exhibit E of the contract, System and Technical Requirements. The CCN shall maintain an automated Management Information System which accepts provider claims, verifies eligibility, validates prior authorization, pre-processes, and submits claims data to DHH's FI that complies with DHH and federal reporting requirements.	1/25/2013	2/1/2013	Items 1 and 3 compliant on 06/12/13 Item 2 compliant on 06/04/13	DHH Monetary Penalties for Noncompliance with Other Timely Reporting or Deliverable Requirements - Section 18.3 of Exhibit E of the contract. 18.3.1. For each day that a deliverable is late, incorrect or deficient, the CCN may be liable to DHH for monetary penalties in an amount per calendar day per deliverable as specified in the table below for reports and deliverables not otherwise specified in the Table of Monetary Penalties. 18.3.2. Monetary penalties have been designed to escalate by duration and by occurrence over the term of this Contract. Days 1 to 14: \$750 daily Days 15 to 30: \$1,200 daily Days 31 to 60: \$2,000 daily Days 61 and beyond: \$3,000 daily	5/14/2013	\$140,700	\$140,700 06/18/2013	